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Tech Support 6) What is the expected period of an average call while dealing with the customers? The expected period of an average call would be around 2-3 minutes, sometimes less or more depending on the problem complexity.

Top 25 Technical Support Interview Questions & Answers
Technical Support Engineer Interview Questions. Technical Support Engineers handle customersâ€™ issues when your first-level (non-technical) support cannot find a solution. You should be looking for candidates with a solid technical background, while expertise in your industry would be nice to have.

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We have listed questions that are commonly asked during an interview for technical support for BPO, technical support engineer, IT tech support and other technical support positions. The main job of technical support executives is to assist the customers with any technical queries they may have regarding the product.

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